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A Shneyderman... - 2008 - books.google.com

... Consequently, we should expect some start-ups to grow into **near**-monopolies, threatening the ... IP-based communications is one thing that is different this time around. ... growing consumer discontent with current disparate, overly complex telecommu- nications **service** models and ...

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M Bodin... - 2002 - books.google.com

... **AGENT** A general term for someone who handles telephone calls in a call center. Other common names for the **same** job, include, but are not limited to: operator, attendant, representative, **customer service** representative, CSR, **customer** support representative ...

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S Mastrianni, DF Bantz, KA Beatty... - IBM systems ... - 2007 - [ieeexplore.ieee.org](#)

... In each case, these **services** are specific to the **provision** of complex cross-tool systems management tasks. We expect that the set of **services** will broaden in the future. ... At the **same** time, a self-**service** portal is provided to the **customer**. ...

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**Virtual fortress rises from the depths**

VR WorldToolKit - Expert Systems, 1994 - Wiley Online Library

... floats down the Nile in an authentic river boat, disembarks at a dock **near** the fortress ... the user enters the environ- ment as an active participant and moves around to explore it ... Total quality registra- tion, internal **service**, corrective meas- ures and the application of statistical data ...

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J Weinman - 2010 - joeweinman.com

... are more than theoretical, eg, widely dispersed distributions of wire-line and wireless **broadband** usage are ... if users whose consumption is light on a regular basis are charged the **same** as ones ... Specifically, if there is a flat-rate price for a **service** based on average (expected ...

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W LOUATI - 2007 - [www-public.int-edu.eu](#)

... Configurable **software** based edge router archi- tecture. Elsevier **Computer** Communications, September 2005, Vol. 28, Issue 14, p. 1692-1699. ... CE Control Element CER **Customer** Edge router COPS Common Open Policy **Service** CPU Central Processing Unit ...

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JS Milstein, JSMJD Neuburger, JP Weingart... - 1997 - books.google.com

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T Golubenco - Polytechnic University of Bucharest, Berlin, 2006 - Citeseer

... The application automatically selects the users with fast-CPU's and direct **broadband** to Internet to become super ... Responses give information about the user's new lo- cation, or about alternative **services** that might ... The **client** should not retry the **same** request without modification. ...

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